



Bay to Sound Neighbors COVID Protocol

Revised: September 27, 2021

Bay to Sound Neighbors' top priority is the safety of our members and volunteers in all interactions. We are all going through unprecedented times together. Please know that B2SN is acting in the best interest of our volunteers and members, while also protecting your privacy, and we are acting on the most recent information available to us. Our guidelines/protocols are based on recommendations from the [Centers for Disease Control and Prevention \(CDC\)](#) and [Massachusetts Department of Public Health and Governor Baker's Office](#). For your protection and that of others you are in close contact with, we are revising our protocol as follows.

Recommendations and Updated Protocol

- Please get the vaccine. We are asking that all new members and all renewing members be fully vaccinated. In a few cases, we understand it may not be medically feasible and we ask unvaccinated members to produce a doctor's note stating they should not get a COVID vaccine. All volunteers must be fully vaccinated to deliver services.
- Regardless of vaccination status, we now require volunteers and members to wear masks when providing or receiving B2SN services indoors or while in the car. However, masks can be removed when outdoors. This is the best protection that is available to all when in close quarters.

Protocol for service delivery

- **Volunteers** – Please always contact the member on the day before or day of the service and ask how they are feeling, any new symptoms or any exposure to someone who recently tested positive for COVID. If any of these are the case, contact the service coordinator at 508-470-0585 to cancel the service. The same applies if you have been exposed to COVID or have tested positive for COVID and have been in contact with a member within 14 days of developing symptoms or testing positive.
- **Members** – If you develop symptoms of COVID and/or have tested positive for COVID or have been exposed to someone who recently tested positive for COVID, please contact us as soon as possible at 508-470-0585 and inform the service coordinator to cancel your service request(s).
- **Everyone** - Wear masks and practice social distancing. Unvaccinated members should sit in the back seat diagonally to the driver. Keep windows slightly open. Use hand sanitizer in the car.

Protocol if you have symptoms of or test positive for COVID

If you present with symptoms and/or have tested positive for COVID, and you have been in contact with a Bay to Sound member or volunteer within 14 days of the onset of your COVID symptoms, please contact us at 508-470-0585 as soon as possible. We will immediately contact the Bay to Sound members or volunteers you came in contact with within the 14 days prior to your becoming symptomatic to let them know to take precautions and be tested. After recovery from COVID, we require proof of a negative COVID test before any new service is placed. We respect your privacy and we completely understand the anxiety this situation creates for all involved.